## **VILLAGE OF RUIDOSO**

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**Emergency Operation Center 575-257-4116 UPDATE #12 – 10: 00 AM** 

## EMERGENCY IN THE VILLAGE OF RUIDOSO RESULTING FROM WATER BREAKS AFFECTING THE DELIVERY OF WATER TO OUR RESIDENTS

Progress is continuing this morning as we face the final stages of recovery. As a reminder ONLY a small portion of the Village has been out of water – Ruidoso is still open for business.

Today, nine crews and the National Guard are going house to house throughout the community (in the **unaffected area**) looking for leaks and turning meters off to **unoccupied** residents. If for some reason your meter has been turned off and you do not have a leak, call the EOC at 257-4116 and we will send someone out to turn your water back on.

## **UPDATE IN ZONES 1-5:**

Zone 1, 2, and 3 (Brady Canyon, Perk Canyon and north side of Upper Canyon) have held pressure with no further leaks and we are awaiting test results from the NMED to verify no contamination.

Zone 4 – south side of Upper Canyon has experienced some delay due to problems with pumps that feed the tanks that serve that area. Crews worked through the night to switch to the back-up pumps to allow us to continue filling the tanks.

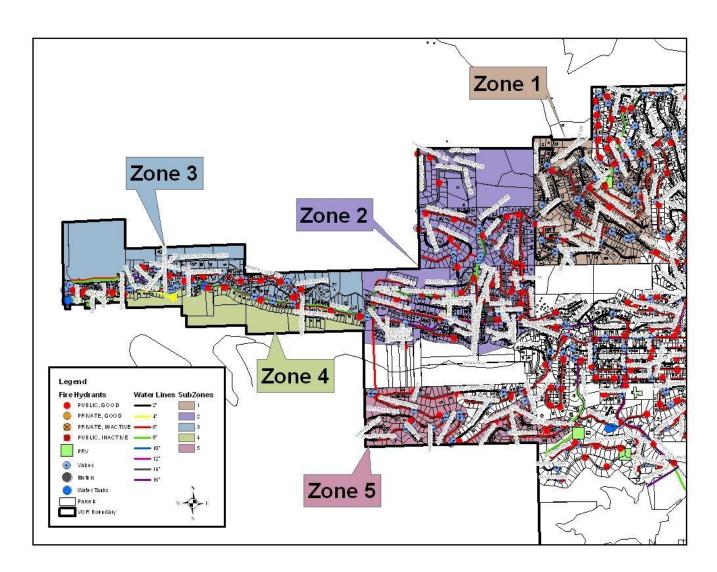
Zone 5 – Black Forest had some problems and crews repaired the pressure reducing value that feeds this area. Currently, lines are being filled with water to continue the process.

After all zones have been tested and verified with no contamination, no leaks and the minimum 24 hour waiting period has been satisfied by the Environment Department, then water to all five zones will be turned back on. We will inform the public of the process to turn meters back on and release water to properties. Tuesday is our target date to release water to the affected area; however we are still ahead of schedule as of today. DO NOT attempt to turn your own meter on yourself because a sudden flow of high pressure water into your water lines could result in damage. There is a systematic process to restore this water to your homes or property and we want to ensure that this effort is successful.

We will continue to provide potable water at the Main Fire Station at 541 Sudderth 24 hours a day. Non-potable water will be available at Fire Station 3 located in Upper Canyon from 7am to 10 pm. This water can be used for flushing toilets. Dr. Harris, Superintendent of Ruidoso Schools has made the Auxiliary Gym at the High School available for showers from 8:00 am to 4:00 pm on Sunday, February 13 and 6:00 pm to 8:00 pm on Monday, February 14. 100. This Auxiliary Gym is located at 100 Warrior Drive in Ruidoso. Kief Johnson at RHS will coordinate the use of the facilities. His number is 257-4051.

We will continue to issue updates on this progress periodically as information becomes available. If you have any questions, please feel free to call the Emergency Operation Center at **575-257-4116**.

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